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U.S. PTO

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Sir:

Transmitted herewith for filing is the patent application of Inventor(s):

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For: VOICE BROWSING WHILE WAITING IN A HOLD QUEUE

ASSIGNEE NAME: INTERNATIONAL BUSINESS MACHINES CORPORATION

ASSIGNEE RESIDENCE: ARMONK, NEW YORK

Enclosed are also:

<u>X</u>	20	Pages of Specification including an Abstract
<u>X</u>	8	Pages of Claims
<u>X</u>	5	Sheet(s) of Drawings (INFORMAL)
<u>X</u>	4	Declarations and Power of Attorney
<u>X</u>	1	Assignment of the invention to IBM Corporation
<u>X</u>		Recordation Form Cover sheet, Form PTO-1595
X		Informaiton Disclosure Statement, PTO 1449 and References <u>12</u>

CLAIMS AS FILED

FOR	Number Filed		Number Extra		Rate		Basic Fee (\$740)
Total Claims	21	-20 =	1	X	\$18	=	\$18.00
Independent Claims	4	3 =	1	X	\$ 84	=	\$84.00
Multiple Dependent Claims	0			X	\$280	=	\$
Total Filing Fee						=	\$842.00

<u>X</u>	Please charge \$ 842.00 to IBM Corporation, Deposit Account No. 09-0447.
<u>X</u>	The Commissioner is hereby authorized to charge payment of the following fees associated with the communication or credit any over payment to IBM Corporation, Deposit Account No. 09-0447. A duplicate copy of this sheet is enclosed.
<u>X</u>	Any additional filing fees required under 37CFR § 1.16.
<u>X</u>	Any patent application processing fees under 37CFR § 1.17.

Respectfully,

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